#### Fares:

Adults: 12-64 \$5.00 Children 5-11, Adults 65+ \$2.50 Individuals with disabilities \$2.50

# **Fare Payment:**

Cash in the exact amount of the fare, and **Token Transit**... lets you prepay fares, activate them when you need them, then show the driver your virtual ticket when you board.





## **Service Rules & Notes:**

- · All times are cell-phone based
- All times listed are for departures
- Bus may run later than scheduled
- Boarding is on a first-come-first-served basis
- · Seatbelt/child seat use is required by law
  - · Belt extenders are available
  - All fines apply to riders
- · Allow riders to exit the bus before boarding
- Tell the driver where you will exit the bus
- Be ready for your stop before the bus arrives
- No open food or beverages
- No smoking or vaping
- No weapons or dangerous goods
- · Electronics must not bother other riders
- No abusive/obscene language
- No lewd gestures or uncivil behavior
- No offensive video or images allowed
- Packages must be carried on in one trip
- Packages must be secured at the rider's seat and may not be left on the bus

#### **Accessibility:**

- Space is available for 2 riders using wheelchairs. Some wheelchairs, and other mobility devices, may exceed ramp or lift capacity safety limits.
- Only trained service animals under control of the rider, or small pets in carriers, are permitted.
- Oxygen tanks and concentrators must be safely secured to users or mobility devices.
- One eligible escort per passenger may ride at no additional charge.

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#### Bikes are welcome!

The bus has the capacity to carry up to 2 bicycles, at no additional charge, on a first-come-first -served basis. Detachable accessories must be removed and carried aboard. Some bikes may not fit the carrier. Rider assumes all liability for loading, securing, unloading, theft or damage of their bicycle. Please load from the front or curb side of the bus.

# **Non-Discrimination & Civil Rights:**

WMTS is committed to ensuring that no individual or organization is subject to discrimination on the basis of any characteristic protected by law, including Title VI of the Civil Rights Act of 1964, as amended.

# Filing a Title VI Civil Rights Complaint:

Individuals or organizations believing they have been subject to discrimination prohibited under Title VI, may submit a complaint form found on wmtsbus.org/about-us, up to 180 days following the incident, to: Executive Director, WMTS, 76 Merrow Road, Auburn, ME 04210

### **Suggestions, Comments & Complaints:**

A suggestion, comment or complaint may be made by calling 800-393-9335 selection 7, by e-mail at info@westernmainetrans.org, in person, or in writing at: WMTS, 76 Merrow Road, Auburn, ME 04210. Please provide as much detail as possible and your contact information. The staff will investigate and contact you within one business week.

## **About WMTS**

This service is operated by Western Maine Transportation Services, Inc., 76 Merrow Road, Auburn, ME 04210 800-393-9335

Thank you for riding with us!



This is a special 3-month pilot project, sponsored by MaineDOT, beginning March 4th, 2025, and concluding May 30th, 2025. Ridership will justify continued operation.

Schedule effective March 4, 2025 Subject to change without notice

Watch the Western Maine Transportation
Facebook page for updates.

On-line go to wmtsbus.org





