#### **Fares**

Fares vary by service. Please check on-line at www.wmtsbus.org or call our office during business hours. We accept cash in the exact amount of the fare, and the Token Transit mobile pay app.



Use Token Transit



when you're ready, then show the driver your virtual ticket. Some services accept credit, debit and WMTS SmartCommute cards and major mobile payment apps. Passes for

some services may be purchased by calling our office during business hours.

#### **Fare Assistance**





You may be eligible for fare assistance funded by **United** Way, Maine DHHS, or other grants. Eligibility for fare

assistance must be established. For more information, or to schedule a ride, please call our office during business hours, at least one full business day in advance of your trip.

### Accessibility



Most WMTS buses are able to accommodate wheelchairs and mobility devices. Please call our office during business hours to confirm the bus on the route you will use is accessible. Please note some

combined weights of wheelchairs or mobility devices may exceed ramp or lift capacity safety limits.

- One eligible escort per passenger may ride at no charge.
- Only trained service animals under control of the rider, or small pets in carriers, are permitted.
- Oxygen tanks and concentrators must be safely secured to users or mobility devices.

#### Severe Weather

During severe weather, it may be necessary to suspend bus service. Please watch local TV stations or check their websites for bus service interruptions. Alerts will also be available on the WMTS Twitter and Facebook pages



on Twitter @wmtsbus



on Facebook Western Maine Transportation

### WMTS does not operate on these holidays:

New Year's Day Labor Day Memorial Day Thanksgiving Day Independence Day Christmas Day

NOTE: some services may not be available on additional State-recognized holidays

#### **About WMTS**

Western Maine Transportation Services, Inc. is a non-profit 501(c)(3), incorporated as a Regional Transportation Corporation. WMTS was created by statute in 1976 and appointed by the Maine Department of Transportation to provide public transportation. WMTS receives funding from the Federal Transit Administration and Maine DOT. Local match is funded by Androscoggin, Franklin and Oxford Counties, Additional funding for specific services is received from municipalities, businesses. associations, Maine DHHS and local United Ways.

## Come ride the bus!

1-800-393-9335

Mon - Fri, 7:00 AM - 5:00 PM press 1 Sat, 9:00 AM - 4:00 PM press 2

## www.wmtsbus.org

**Western Maine Transportation Services** 76 Merrow Road, Auburn, ME 04210









## Ride our buses to...

- Work
- **Higher Education**
- **Shopping & Pharmacy**
- **Hair & Personal Care**
- Libraries
- **Daytime Entertainment**
- Recreation
- Healthcare
- **Visits with Family & Friends**

## Affordable, Reliable, Safe! Always open to the public!

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**Effective 4/1/2025** Subject to Change Without Notice

## WMTS SERVICES AND ROUTES

**Western Maine Transportation Services** operates these **open-to-the-public** bus routes:

**GreenLine commuter** 4 daily round-trips Mon-Fri between Farmington and Lewiston~Auburn, including stops at UMF, Wilton, Jay, Livermore Falls, Livermore, Turner, and CMCC.

**GreenLine Saturday** 2 round-trips between Farmington and Lewiston~Auburn.

**BlueLine commuter** (now incorporating the former Lisbon Connection) Mon-Fri between Auburn, Lewiston, Lisbon, Topsham, Brunswick and Bath

**BlueLine Express** 2 round-trips serving Bath Iron Works Mon-Fri between Lewiston, Lisbon, Topsham, Brunswick and Bath

**GoldLine commuter (pilot)** 3 round-trips Mon-Fri between Lewiston, Auburn, Mechanic Falls, Oxford, Norway and South Paris

**Brunswick Link** Mon-Fri in-town service including service to/from Brunswick Landing and Southern Maine Community College and complementary ADA service

Oxford Hills Mon-Fri local demand-response service in Norway, South Paris and Oxford &

Oxford Hills Evening (pilot) Tue, Wed, Thu 4:00 PM-8:00 PM local demand-response service in Norway, South Paris and Oxford

**Greater Franklin County** Mon-Fri local demand-response service in/around Farmington, Wilton, Jay, Livermore Falls And 2nd Tuesday Farmington/Rangeley and points between &

**Farmington/Wilton Evening (pilot)** Tue, Wed, Thu 4:00 PM-8:00 PM local demand-response service in Farmington, Wilton and limited areas of immediately-adjoining towns

**Lewiston~Auburn** Mon-Sat limited demand-response bus service, including workforce transit, outside the **citylink** service corridor

#### WINTER SEASONAL SERVICES

**Sugarloaf Explorer** free 7-day bus service between Carrabassett Valley and Sugarloaf

**Sugarloaf Express** 7-day commuter service between Farmington and Sugarloaf

NOTE: For any demand-response service, please call at least one full day in advance of your desired trip.

### Service Rules & Notes

- Please have exact change for your fare operator cannot make change
- · All times are cell-phone based
- All times listed are for departures
- · Bus may run later than scheduled
- Boarding is on a first-come-first-served basis
- · Seatbelt/child seat use is required by law
- Belt extenders are available
- Allow riders to exit the bus before boarding
- Tell the driver at which stop you will exit the bus
- Be ready to exit before the bus arrives at your stop
- · No open food or beverages, smoking, or vaping
- No weapons or dangerous goods
- Electronics must not bother other riders
- No abusive/obscene language
- No lewd gestures or uncivil behavior
- · No offensive video or images allowed
- Packages must be carried on in one trip
- Packages must be secured at the rider's seat
- Packages may not be left on the bus
- Only trained service animals under control of the rider, or small pets in carriers, are permitted.
- Oxygen tanks and concentrators must be safely secured to users or mobility devices.

### Interesting Public Transit Fact...

It's estimated an 80-mile round-trip commute in Maine costs a driver using a personal vehicle around \$10,000 annually. The same commute using public transit, where available, only costs around \$3,000!

## Thank you for riding with us!

### **Non-Discrimination & Civil Rights**

WMTS is committed to ensuring that no individual or organization is subject to discrimination on the basis of any characteristic protected by law, including Title VI of the Civil Rights Act of 1964, as amended.

Filing a Title VI Civil Rights Complaint: Individuals or organizations believing they have been subject to discrimination prohibited under Title VI, may submit a complaint form found on wmtsbus.org/about-us, up to 180 days following the incident, to: Executive Director, WMTS, 76 Merrow Road, Auburn, ME 04210

Suggestions, Comments & Complaints:

A suggestion, comment or complaint may be made by calling 800-393-9335 selection 7, by e-mail at info@westernmainetrans.org, in person, or in writing at: WMTS, 76 Merrow Road, Auburn, ME 04210. Please provide as much detail as possible and your contact information. The staff will investigate and contact you within one business week.

# How can WMTS help your business, organization or school?

Please call us at 1-800-393-9335, selection 6, about your organization's transportation needs including, but not limited to:

- Employee transportation
- Higher education transportation
- Vocational training transportation
- Return-to-work transportation
- Occupational health transportation